

Lanka Government Network (LGN) Login Procedure

Username

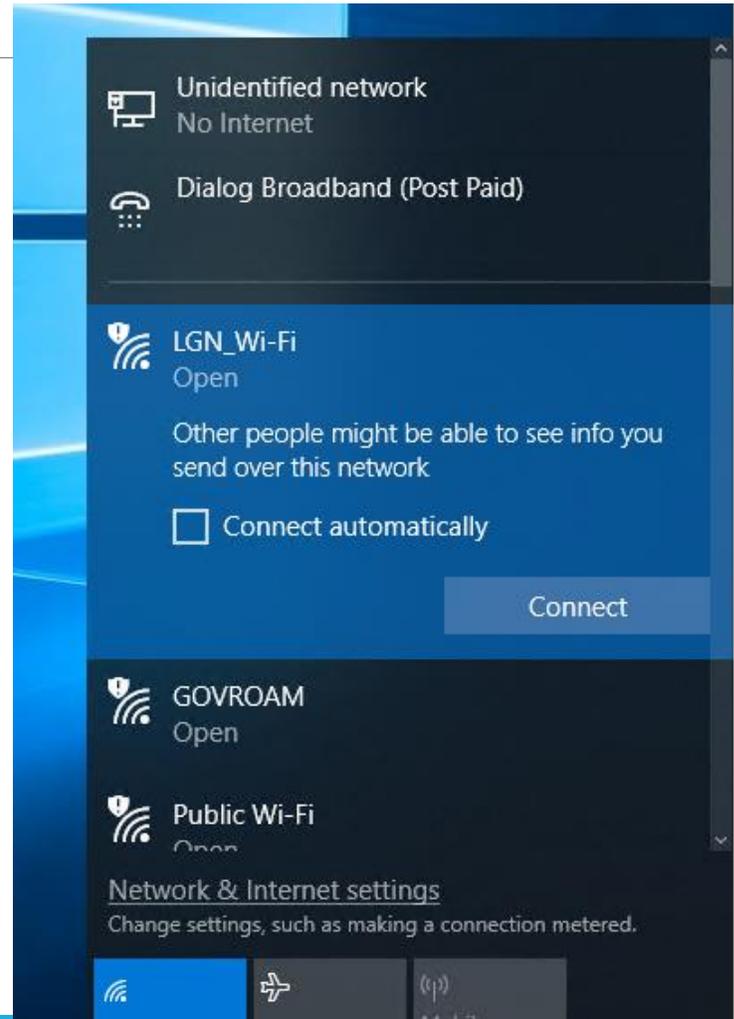
password

Remember me

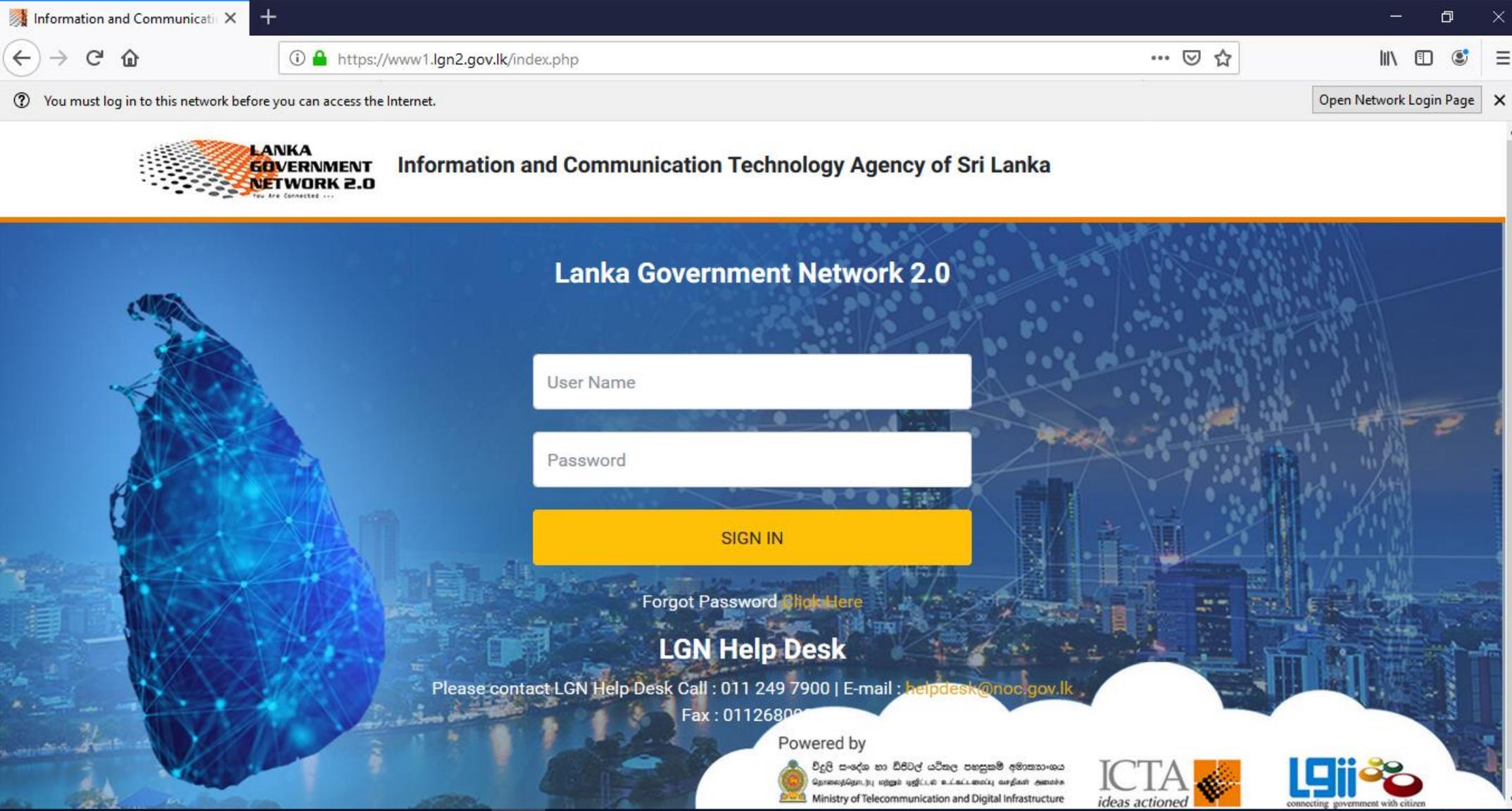
Sign in

Login from your Organization

Step 1.0 – Select “LGN_Wi-Fi” SSID



Previous LGN login page



Information and Communication Technology Agency of Sri Lanka

Lanka Government Network 2.0

User Name

Password

SIGN IN

Forgot Password [Click Here](#)

LGN Help Desk

Please contact LGN Help Desk Call : 011 249 7900 | E-mail : helpdesk@noc.gov.lk | Fax : 01126800

Powered by

Ministry of Telecommunication and Digital Infrastructure

ICTA ideas actioned

LGii connecting government with citizen

Step 2 -User will be redirected to login page

The screenshot shows a web browser window with the following details:

- Browser Tab:** Information and Communication
- Address Bar:** Not secure | www1.lgn2.gov.lk/indexwssso.php
- Page Header:** LANKA GOVERNMENT NETWORK (with logo) and Information and Communication Technology Agency of Sri Lanka
- Main Content:**
 - Lanka Government Network 2.0**
 - Login with GOSL Id** (button with GOSL logo)
 - Forgot Password [Click Here](#)**
 - Service Desk**
 - Please contact LGN Help Desk Call : 011 249 7900 | E-mail : helpdesk@noc.gov.lk**
 - Fax : 0112680993**

The background features a blue-toned cityscape with a network overlay of nodes and lines.

New LGN captive portal



LANKA GOVERNMENT NETWORK
You Are Connected ...

Welcome to LGN WiFi

 Login With GoSL Id

Forgot Password? [Click Here](#)

SERVICE DESK
☎ : 011 249 7900 @ : helpdesk@noc.gov.lk
☎ : 0112680993
📍 : 490, R. A. De Mel Mawatha, Colombo 03, Sri Lanka

 **තාක්ෂණ අමාත්‍යාංශය**
தொழில்நுட்ப அமைச்சு
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Step 3 – Click on “Login with GOSL ID”

LANKA GOVERNMENT NETWORK
You Are Connected ...

Welcome to LGN WiFi

 **Login With GoSL Id** ←

[Forgot Password? Click Here](#)

SERVICE DESK
☎ : 011 249 7900 @ : helpdesk@noc.gov.lk
☎ : 0112680993
📍 : 490, R. A. De Mel Mawatha, Colombo 03, Sri Lanka

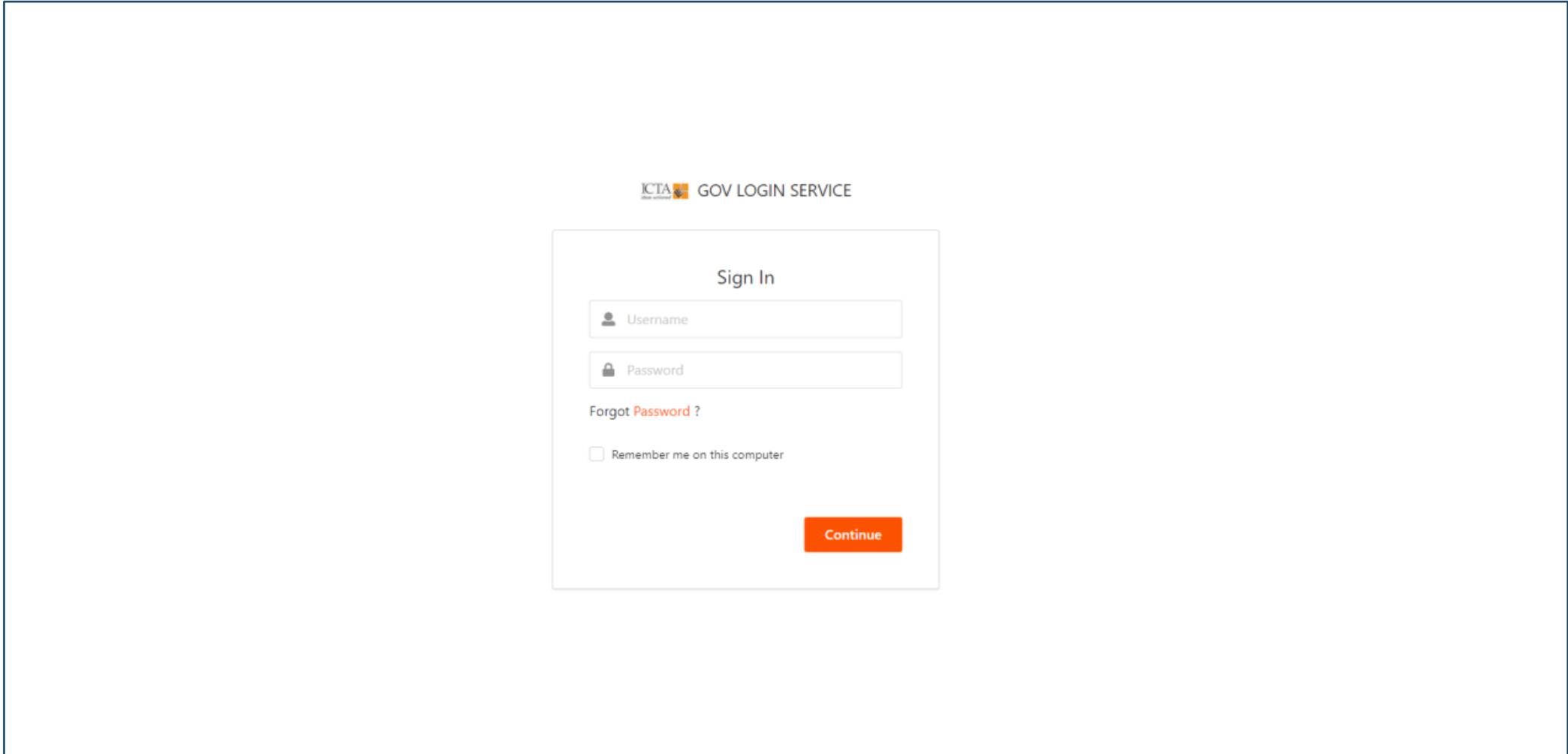
 **தொழில்நுட்ப அமைச்சு**
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 **LGii**

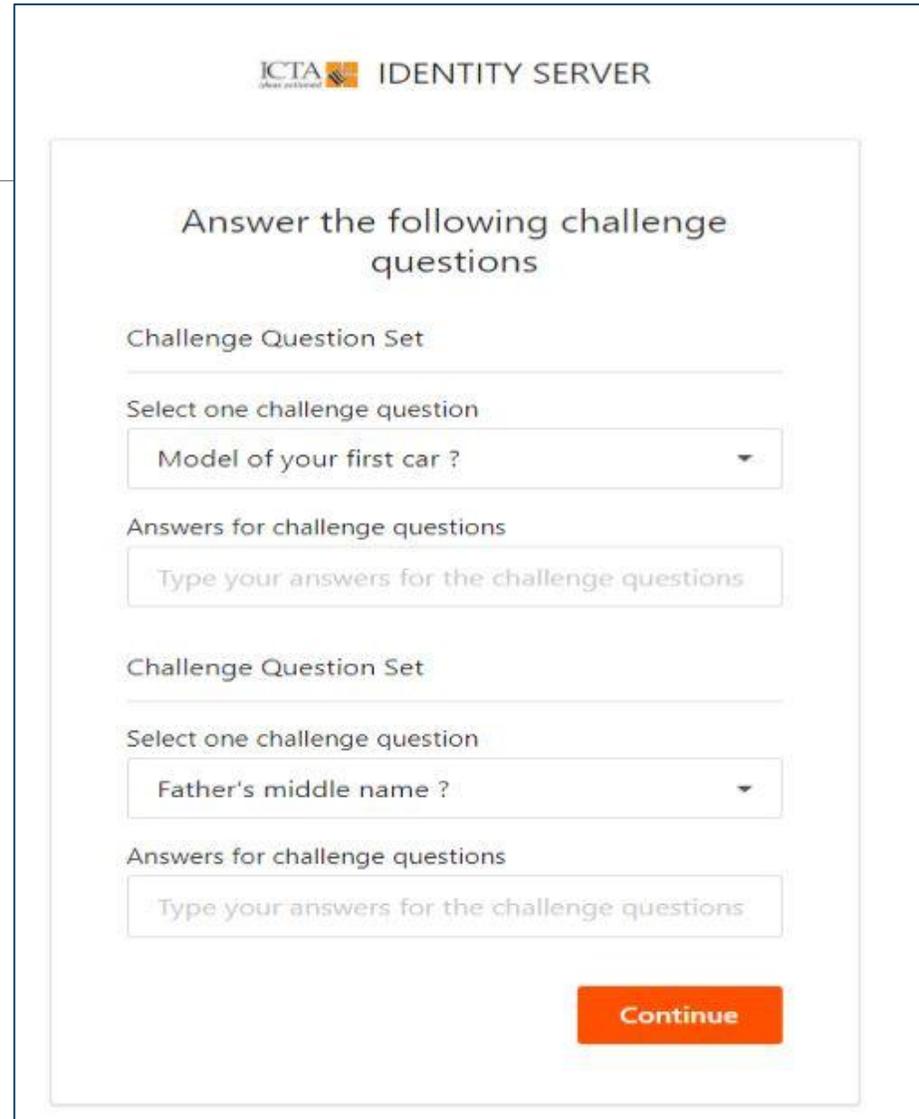
Step 4 – Enter login credentials of user

- Use username in the format “[NIC]@[Organization Domain]”



The screenshot displays the login interface for the ICITA GOV LOGIN SERVICE. At the top center, the logo for ICITA (Infrastructure, Cyber, and Technology Agency) is shown next to the text "GOV LOGIN SERVICE". Below this, a "Sign In" form is centered. The form contains two input fields: "Username" with a user icon and "Password" with a lock icon. Below the password field, there is a link for "Forgot Password?". At the bottom of the form, there is a checkbox labeled "Remember me on this computer" and an orange "Continue" button.

➤ For the 1st time users, it is required to update the security question



The screenshot shows the 'IDENTITY SERVER' interface for updating security questions. It features two identical sections for challenge questions. Each section starts with a dropdown menu labeled 'Challenge Question Set' and 'Select one challenge question'. The first dropdown is set to 'Model of your first car ?' and the second is set to 'Father's middle name ?'. Below each dropdown is a text input field labeled 'Answers for challenge questions' with the placeholder text 'Type your answers for the challenge questions'. At the bottom right of the form is an orange 'Continue' button.

ICTA IDENTITY SERVER

Answer the following challenge questions

Challenge Question Set

Select one challenge question

Model of your first car ?

Answers for challenge questions

Type your answers for the challenge questions

Challenge Question Set

Select one challenge question

Father's middle name ?

Answers for challenge questions

Type your answers for the challenge questions

Continue

Step 5 – Success page

✓ User is authenticated



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தொழில்நுட்ப அமைச்சு
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LANKA
GOVERNMENT
NETWORK 2.0
You Are Connected ...

Dashboard

Password Change

Downloads

Events

Live GOSL Organizations

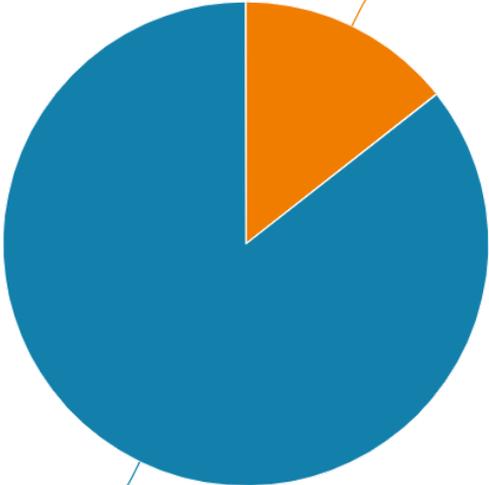
Survey Form

Sign Out

LGN Service Desk

Contact:
011 249 7900
E-mail : helpdesk@noc.gov.lk
Fax :
0112680993

Welcome to LGN 2.0 Wi-Fi Access Page



Used: 14.4 %

Remaining: 85.6 %

Allocated	100 GB
Used	14.39 GB
Remaining	85.61 GB

Note :
If the system is timeout please [Click here](#)

Step 5 – Success page

✓ User is authenticated

Dashboard Password Change Downloads Live GOSL Organizations [Sign Out](#)

LANKA GOVERNMENT NETWORK
Your App Connected

Welcome to LGN 2.0 Wi-Fi

Dinuka K
Information and Communication Technology Agency (ICTA) of Sri Lanka

Total Volume	12 GB
Used	10.51 GB
Remaining	1.49 GB

[Click here to refresh](#)

SERVICE DESK
☎ : 011 249 7900 @ : helpdesk@noc.gov.lk
☎ : 0112680993
📍 : 490, R. A. De Mel Mawatha, Colombo 03, Sri Lanka

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வாங்கல் அமைச்சு
தொழில்நுட்ப அமைச்சு

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connecting government with the citizen

Lanka Government Network (LGN) Password Changing

Username

password



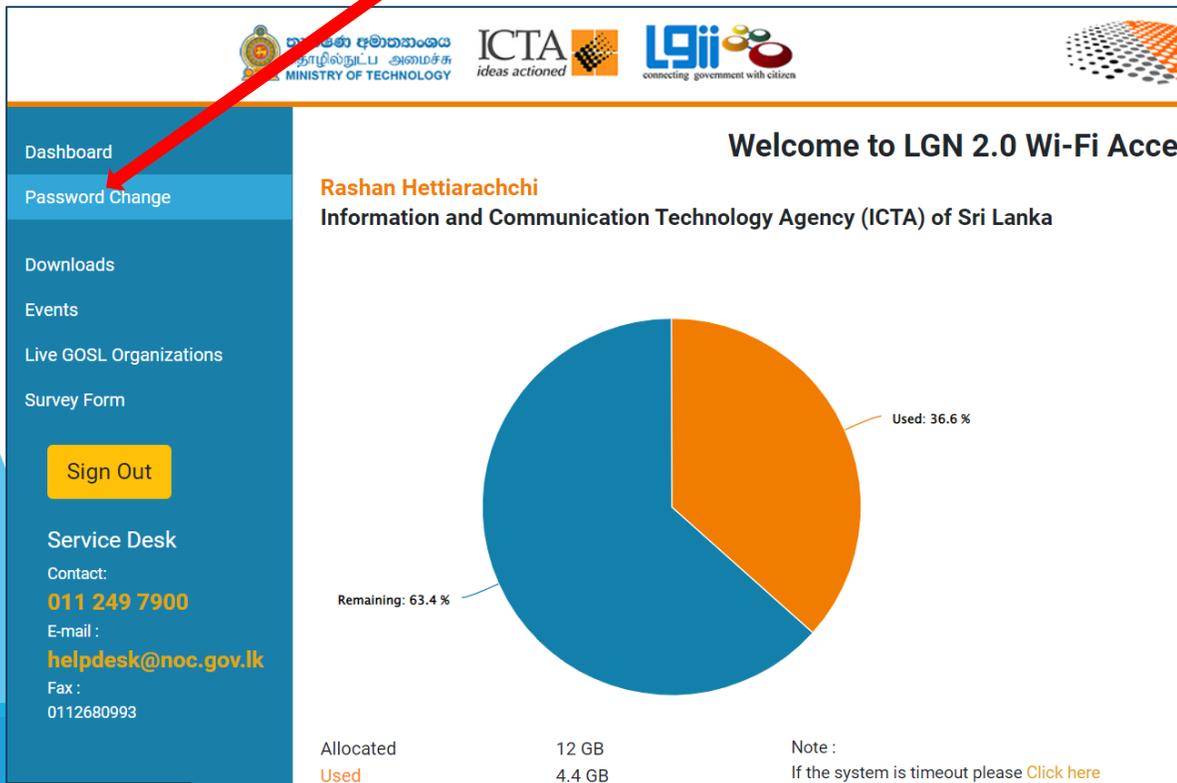
Remember me

Sign in

Password Change Process

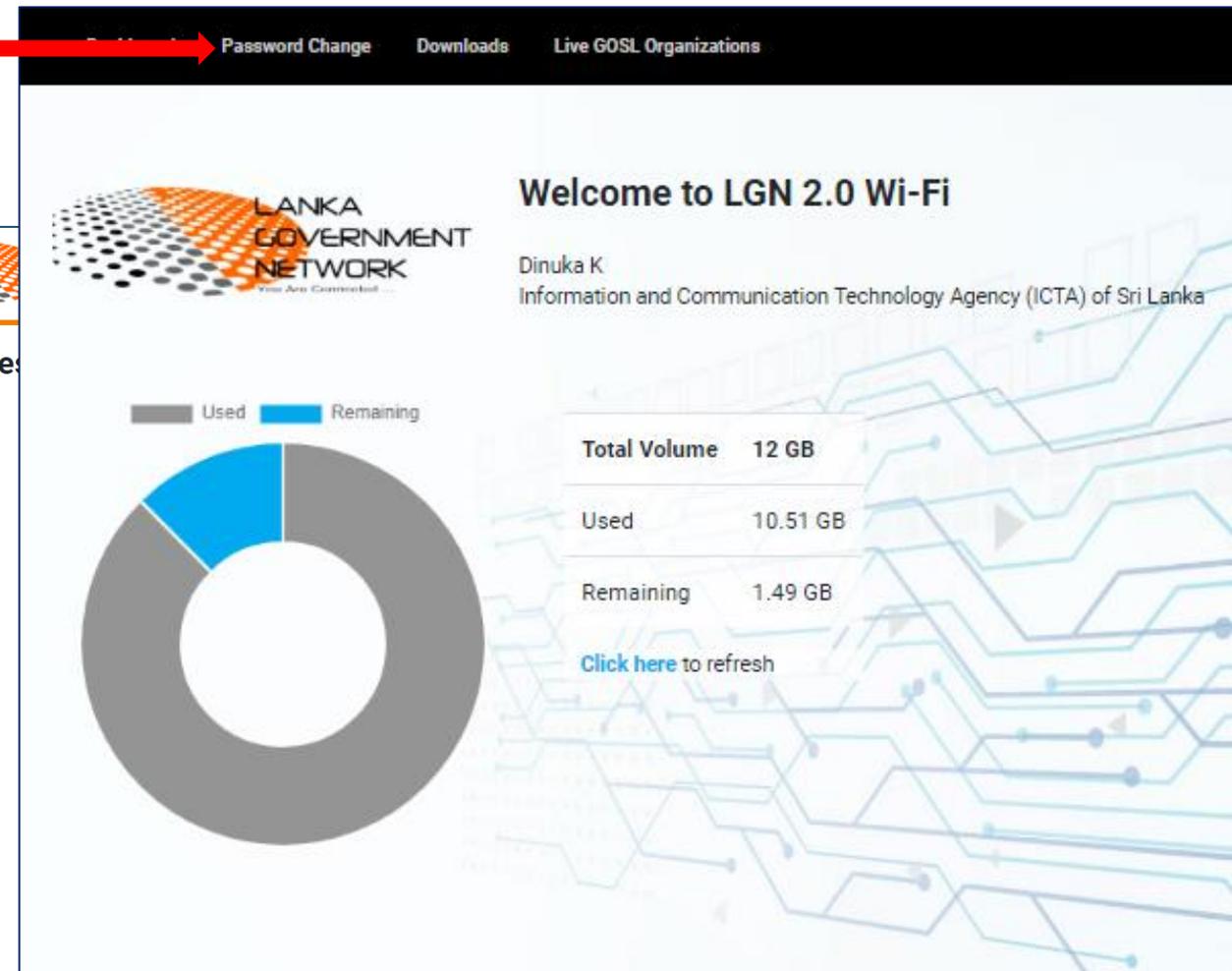
➤ 2 Options to change the password

- 1) From Dashboard click on “Password Change” option
OR
- 1) Access via “ <https://idp.gov.lk/myaccount>”



The screenshot shows the user dashboard for 'Rashan Hettiarachchi' at the Information and Communication Technology Agency (ICTA) of Sri Lanka. The sidebar on the left contains navigation options: Dashboard, Password Change (highlighted with a red arrow), Downloads, Events, Live GOSL Organizations, Survey Form, Sign Out, and Service Desk. The main content area displays a pie chart showing storage usage: 36.6% Used and 63.4% Remaining. Below the chart, it states 'Allocated 12 GB' and 'Used 4.4 GB'. A note at the bottom says 'If the system is timeout please [Click here](#)'.

Category	Value
Allocated	12 GB
Used	4.4 GB



The screenshot shows the 'Welcome to LGN 2.0 Wi-Fi' page for user 'Dinuka K' at the Information and Communication Technology Agency (ICTA) of Sri Lanka. The page features a donut chart showing storage usage: 10.51 GB Used (grey) and 1.49 GB Remaining (blue). A table on the right provides the following statistics:

Category	Value
Total Volume	12 GB
Used	10.51 GB
Remaining	1.49 GB

A link [Click here to refresh](#) is provided below the table.

➤ User will redirect to the following page

ICTA IDENTITY SERVER My Account R

Overview
Personal Info
Security

Welcome, [Redacted]
Manage your personal information, account security, and privacy

Complete your profile
Your profile completion is at 90%

- 4 out of 4 mandatory fields completed ⓘ
- 5 out of 7 optional fields completed ⓘ

Account activity
You are currently logged in from the following device

Chrome on Windows
Last accessed 5 minutes ago

[Manage account activity](#)

Account security
Settings and recommendations to help you keep your account secure

Consents control
Control the data you want to share with applications

WSO2 Identity Server © 2022 English (United States) ▾ [Privacy](#)

Step 2 – Go to “Security”-> “Change your password”

The screenshot displays the 'My Account' interface of WSO2 Identity Server. The page is titled 'IDENTITY SERVER My Account' and features a navigation menu on the left with three items: 'Overview', 'Personal Info', and 'Security'. The 'Security' item is highlighted with a red box and a red arrow pointing to it from the left. The main content area is titled 'Security' and includes a subtitle: 'Secure your account by managing consents, sessions, and security settings'. Below this, there are two main sections. The first section is 'Change password', which includes the text 'Update your password regularly and make sure it's unique from other passwords you use.' and an illustration of a laptop with a password field containing asterisks. A red box highlights the 'Change your password' link, with a red arrow pointing to it from the right. The second section is 'Account recovery', which includes the text 'If you forget your password or username, recover your account using email, SMS, or challenge questions'. Underneath, there is a 'Security questions' section with the text 'Add or update account recovery challenge questions' and a radio button selected for the question 'Name of your first pet?'. The footer of the page contains the text 'WSO2 Identity Server © 2022', the language 'English (United States)', and a 'Privacy' link.

ICTA IDENTITY SERVER My Account

Overview

Personal Info

Security

Security

Secure your account by managing consents, sessions, and security settings

Change password

Update your password regularly and make sure it's unique from other passwords you use.

[Change your password](#)

Account recovery

If you forget your password or username, recover your account using email, SMS, or challenge questions

Security questions
Add or update account recovery challenge questions

Name of your first pet ?

WSO2 Identity Server © 2022

English (United States) Privacy

Step 3 – Fill the required details

ICTA IDENTITY SERVER My Account R

Overview
Personal Info
Security

Change password

Update your password regularly and make sure it's unique from other passwords you use.



Current password *

New password *

Confirm password *

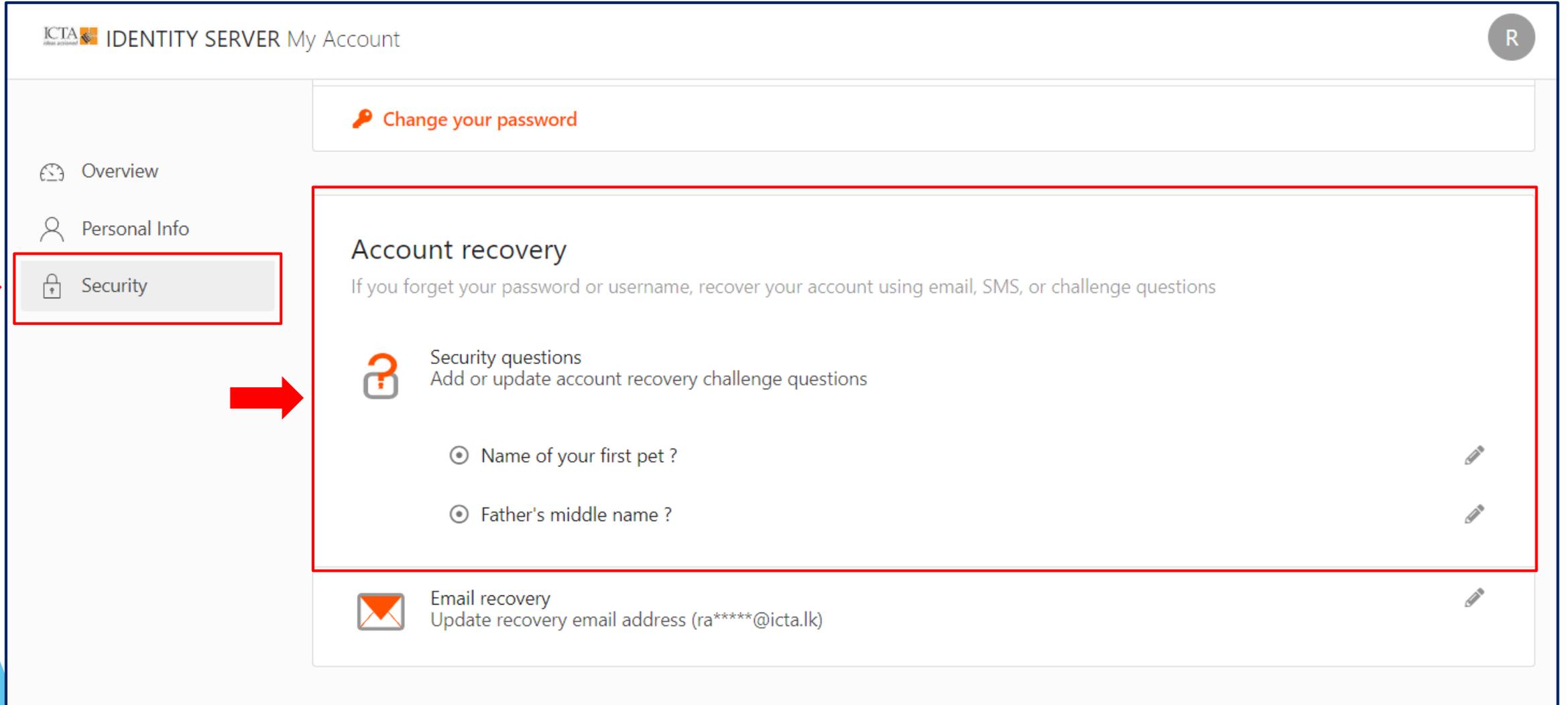
Too short

Submit Cancel



Step 4 – Update Security Questions

➤ Go to “Security” -> “Account Recovery”



The screenshot displays the 'My Account' page of the ICTA Identity Server. The page has a header with the ICTA logo and the text 'IDENTITY SERVER My Account'. A user profile icon with the letter 'R' is in the top right corner. Below the header, there is a 'Change your password' button. A left-hand navigation menu contains three items: 'Overview', 'Personal Info', and 'Security'. A red arrow points to the 'Security' item. The main content area is titled 'Account recovery' and includes a sub-header: 'If you forget your password or username, recover your account using email, SMS, or challenge questions'. Under this, there are two sections: 'Security questions' and 'Email recovery'. The 'Security questions' section has a red box around it and contains two questions: 'Name of your first pet ?' and 'Father's middle name ?'. Each question has a pencil icon to its right. The 'Email recovery' section contains the text 'Update recovery email address (ra*****@icta.lk)' and a pencil icon.

ICTA IDENTITY SERVER My Account

Change your password

Overview

Personal Info

Security

Account recovery

If you forget your password or username, recover your account using email, SMS, or challenge questions

Security questions

Add or update account recovery challenge questions

- Name of your first pet ?
- Father's middle name ?

Email recovery

Update recovery email address (ra*****@icta.lk)

Login from Other Organization

Step 1.1 –Select “LGN_ROAM” SSID



Step 2 -User will be redirected to login page



LANKA GOVERNMENT NETWORK
You Are Connected ...

Welcome to LGN WiFi

 Login With GoSL Id

Forgot Password? [Click Here](#)

SERVICE DESK
☎ : 011 249 7900 @ : helpdesk@noc.gov.lk
☎ : 0112680993
📍 : 490, R. A. De Mel Mawatha, Colombo 03, Sri

 **තාක්ෂණ අමාත්‍යාංශය**
தொழில்நுட்ப அமைச்சு
MINISTRY OF TECHNOLOGY

ICTA
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Lgii 

Lanka Government Network (LGN) User Accounts Management

Username

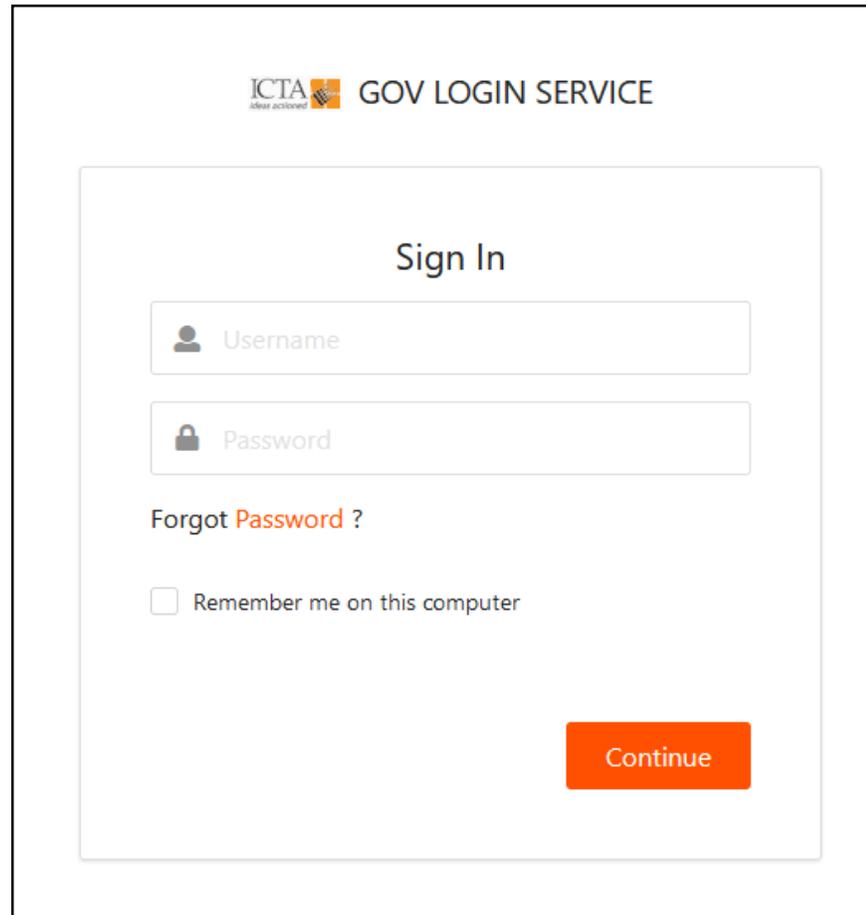
password

Remember me

Sign in

Login for Manage User Accounts of your Organization

To login to UM Console, go to the URL <https://idp.gov.lk/console>



The screenshot shows the login interface for the GOV LOGIN SERVICE. At the top, the ICTA logo (with the tagline 'Clear actions') and the text 'GOV LOGIN SERVICE' are displayed. Below this is a 'Sign In' section containing two input fields: 'Username' (with a person icon) and 'Password' (with a lock icon). Under the password field, there is a link for 'Forgot Password?'. Below the input fields is a checkbox labeled 'Remember me on this computer'. At the bottom right of the form is an orange 'Continue' button.

After successful authentication, the homepage of the UM Console would look like the following

The screenshot shows the 'Users' management page in the 'GOV LOGIN SERVICE Console'. The page includes a search bar, a table of users with columns for profile picture, name, email, phone number, ID, and last modified time, and a '+ New User' button. The footer contains copyright information and language/privacy settings.

5.11.0
GOV LOGIN SERVICE Console
Local Admin L

Manage

USERS
Users

Users

Create and manage users, user access, and user profiles.

+ New User

Search by Username

Columns All userstores

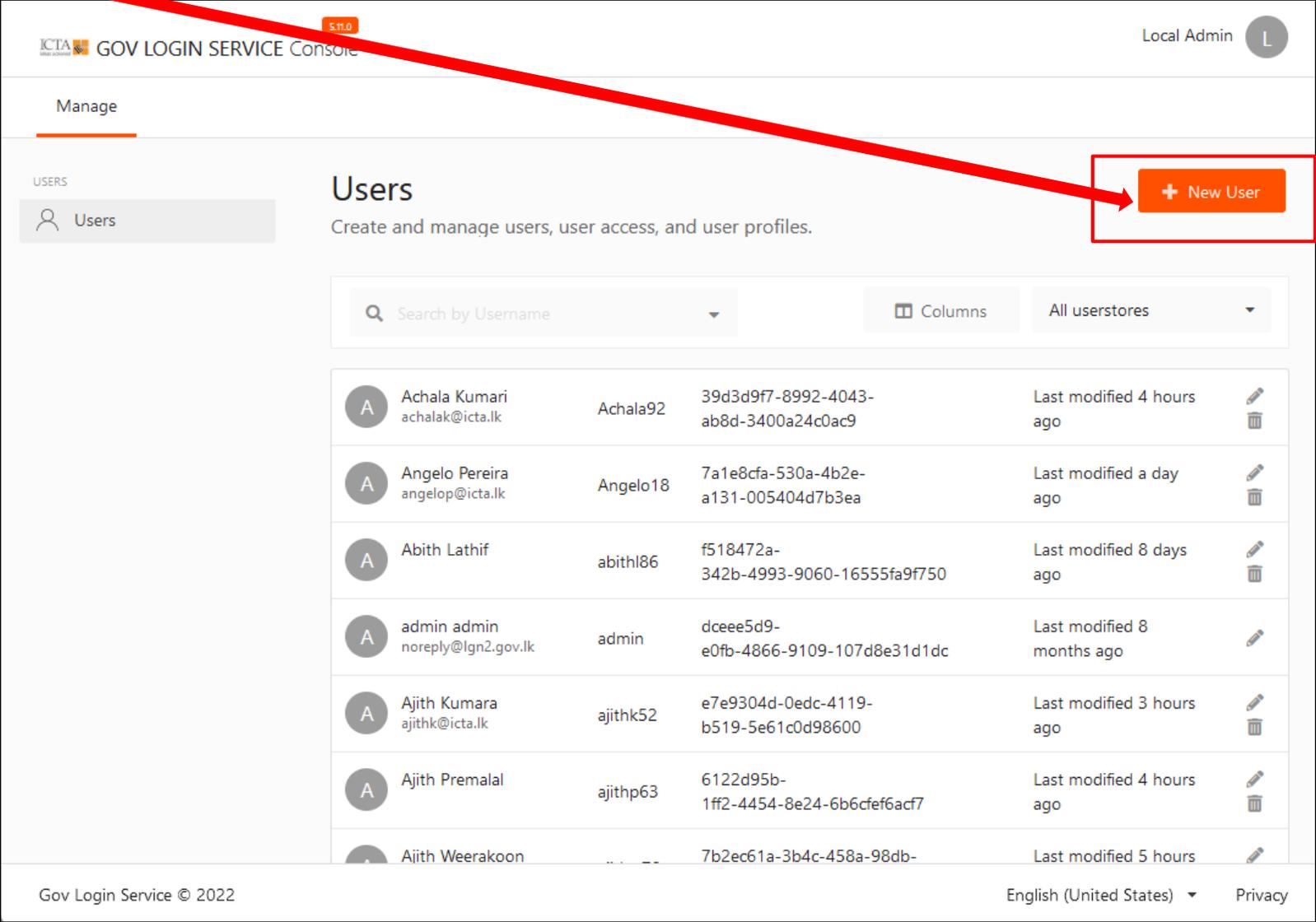
	Achala Kumari achalak@icta.lk	Achala92	39d3d9f7-8992-4043-ab8d-3400a24c0ac9	Last modified 4 hours ago	
	Angelo Pereira angelop@icta.lk	Angelo18	7a1e8cfa-530a-4b2e-a131-005404d7b3ea	Last modified a day ago	
	Abith Lathif	abithl86	f518472a-342b-4993-9060-16555fa9f750	Last modified 8 days ago	
	admin admin noreply@ign2.gov.lk	admin	dceee5d9-e0fb-4866-9109-107d8e31d1dc	Last modified 8 months ago	
	Ajith Kumara ajithk@icta.lk	ajithk52	e7e9304d-0edc-4119-b519-5e61c0d98600	Last modified 3 hours ago	
	Ajith Premalal	ajithp63	6122d95b-1ff2-4454-8e24-6b6cfef6ac77	Last modified 4 hours ago	
	Ajith Weerakoon ajithw@icta.lk	ajithw79	7b2ec61a-3b4c-458a-98db-a419cf86f49c	Last modified 5 hours ago	
	Akeel.Ahamed undefined icta@gov.lk	akeela67	f377dfc1-0a65-4594-99fc-d8aba1407e3c	Last modified 2 hours ago	
	Amasha Rathnayake	amasha44	24e5d17f-f860-4622-aadf-d66387889157	Last modified 3 months ago	
	Amila Kularatna icta@gov.lk	amilak05	4dbf7161-2a31-4d0a-9bf5-984ec6468725	Last modified 6 months ago	

Gov Login Service © 2022

English (United States) Privacy

Adding a New User

➤ Click on “New User”



5.11.0

Local Admin L

Manage

USERS

Users

Users

Create and manage users, user access, and user profiles.

Search by Username Columns All userstores

A	Achala Kumari achalak@icta.lk	Achala92	39d3d9f7-8992-4043-ab8d-3400a24c0ac9	Last modified 4 hours ago	 
A	Angelo Pereira angelop@icta.lk	Angelo18	7a1e8cfa-530a-4b2e-a131-005404d7b3ea	Last modified a day ago	 
A	Abith Lathif	abithl86	f518472a-342b-4993-9060-16555fa9f750	Last modified 8 days ago	 
A	admin admin noreply@lgn2.gov.lk	admin	dceee5d9-e0fb-4866-9109-107d8e31d1dc	Last modified 8 months ago	
A	Ajith Kumara ajithk@icta.lk	ajithk52	e7e9304d-0edc-4119-b519-5e61c0d98600	Last modified 3 hours ago	 
A	Ajith Premalal	ajithp63	6122d95b-1ff2-4454-8e24-6b6cfef6acf7	Last modified 4 hours ago	 
A	Ajith Weerakoon		7b2ec61a-3b4c-458a-98db-	Last modified 5 hours	

Gov Login Service © 2022

English (United States) Privacy

➤ User Registration window will pop up. On the first page fill the user's personal information.

Create User

Follow the steps to create the new user

Basic Details User Groups User Roles Summary

Userstore *	NIC *
<input type="text" value="Primary"/>	<input type="text" value="123456789v"/>
First Name *	Last Name *
<input type="text" value="Test"/>	<input type="text" value="User"/>
Email Address *	Username *
<input type="text" value="TestUs89@icta.lk"/>	<input type="text" value="TestUs89"/>
Designation *	Gender *
<input type="text" value="Designation 1"/>	<input type="text" value="Male"/>
Department	Grade
<input type="text"/>	<input type="text"/>
Mobile Number	Telephone Number
<input type="text"/>	<input type="text"/>

[Cancel](#) [Next →](#)

➤ Click on “Next”

➤ In the next window, the user can be added to a group. For a typical user, this is not required. Click “Next”

Create User - Test
Follow the steps to create the new user

Basic Details **User Groups** User Roles Summary

Search Groups

<input type="checkbox"/>	Domain	Name
<input type="checkbox"/>	Primary	admin

>

<

There are no groups assigned to this user.

Search Groups

Cancel ← Previous Next →

- In the next window, the user can be assigned with roles. For a typical user, this is not required. Click “Next”

Create User - Test

Follow the steps to create the new user

Basic Details ✓ --- User Groups ✓ --- **User Roles** --- Summary

Search Roles

<input type="checkbox"/>	Domain	Name	
<input type="checkbox"/>	Internal	admin	🔑
<input type="checkbox"/>	Internal	system	🔑
<input type="checkbox"/>	Internal	everyone	🔑

Search Roles

There are no roles assigned to this user.

Cancel ← Previous Next →

- On the last window, a summary of the user will be displayed. Click “Finish”

Create User - Test

Follow the steps to create the new user

Basic Details ✓ User Groups ✓ User Roles ✓ Summary



Test
TestUs89@icta.lk

Name *Test User*

Username *TestUs89*

Userstore *primary*

Password option *The password was set by the administrator.*

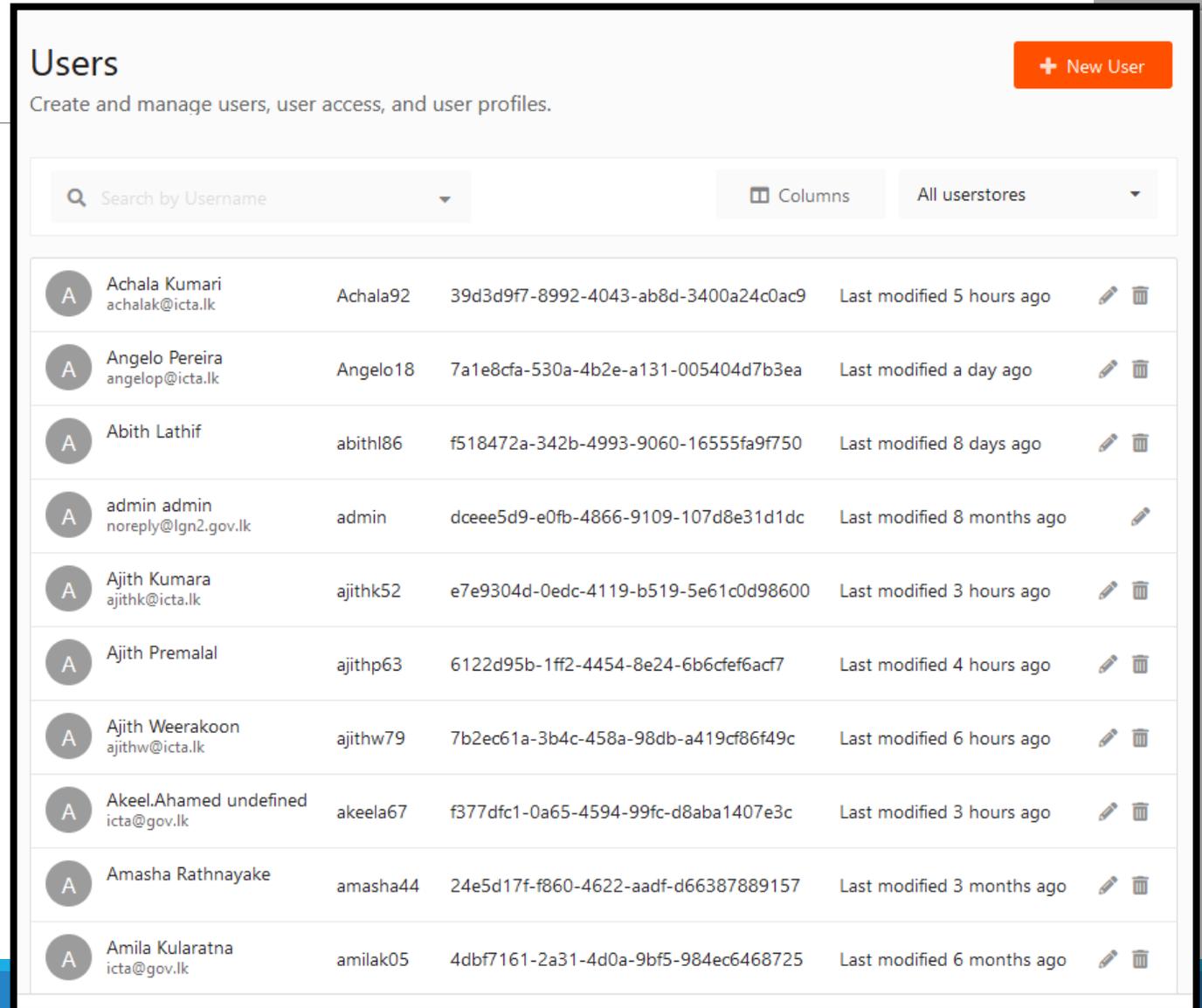
Cancel Previous **Finish**

Update/Edit/Delete a User

➤ User Manager can edit or update user profile details using the UM Console.

❖ Login to UM Console.

❖ After authentication, in the homepage, User Admin can see the list of the users registered.



The screenshot displays the 'Users' management interface. At the top right, there is a '+ New User' button. Below the header, there is a search bar labeled 'Search by Username' and a 'Columns' dropdown menu. The main content is a table listing users with columns for profile picture, name, email, username, ID, last modified time, and actions (edit and delete).

Profile Picture	Name	Email	Username	ID	Last Modified	Actions
	Achala Kumari achalak@icta.lk	Achala92	Achala92	39d3d9f7-8992-4043-ab8d-3400a24c0ac9	Last modified 5 hours ago	
	Angelo Pereira angelop@icta.lk	Angelo18	Angelo18	7a1e8cfa-530a-4b2e-a131-005404d7b3ea	Last modified a day ago	
	Abith Lathif	abithl86	abithl86	f518472a-342b-4993-9060-16555fa9f750	Last modified 8 days ago	
	admin admin noreply@ign2.gov.lk	admin	admin	dceee5d9-e0fb-4866-9109-107d8e31d1dc	Last modified 8 months ago	
	Ajith Kumara ajithk@icta.lk	ajithk52	ajithk52	e7e9304d-0edc-4119-b519-5e61c0d98600	Last modified 3 hours ago	
	Ajith Premalal	ajithp63	ajithp63	6122d95b-1ff2-4454-8e24-6b6cfef6ac7	Last modified 4 hours ago	
	Ajith Weerakoon ajithw@icta.lk	ajithw79	ajithw79	7b2ec61a-3b4c-458a-98db-a419cf86f49c	Last modified 6 hours ago	
	Akeel.Ahamed undefined icta@gov.lk	akeela67	akeela67	f377dfc1-0a65-4594-99fc-d8aba1407e3c	Last modified 3 hours ago	
	Amasha Rathnayake	amasha44	amasha44	24e5d17f-f860-4622-aadf-d66387889157	Last modified 3 months ago	
	Amila Kularatna icta@gov.lk	amilak05	amilak05	4dbf7161-2a31-4d0a-9bf5-984ec6468725	Last modified 6 months ago	

- The user admin can use the search box to search for the users.

Users

Create and manage users, user access, and user profiles.

[+ New User](#)

Search by Username

Columns All userstores

Advanced search

Filter attribute *
NIC

Filter condition *
Equals

Filter value *
Enter value to search

[Search](#) [Reset filters](#)

		043-ab8d-3400a24c0ac9	Last modified 5 hours ago	✎ 🗑
		2e-a131-005404d7b3ea	Last modified a day ago	✎ 🗑
		993-9060-16555fa9f750	Last modified 8 days ago	✎ 🗑
		366-9109-107d8e31d1dc	Last modified 8 months ago	✎
		119-b519-5e61c0d98600	Last modified 3 hours ago	✎ 🗑
A	Ajith Premalal	ajithp63 6122d95b-1ff2-4454-8e24-6b6cfe6ac7	Last modified 4 hours ago	✎ 🗑
A	Ajith Weerakoon ajithw@icta.lk	ajithw79 7b2ec61a-3b4c-458a-98db-a419cf86f49c	Last modified 6 hours ago	✎ 🗑
A	Akeel.Ahamed undefined icta@gov.lk	akeela67 f377dfc1-0a65-4594-99fc-d8aba1407e3c	Last modified 3 hours ago	✎ 🗑
A	Amasha Rathnayake	amasha44 24e5d17f-f860-4622-aadf-d66387889157	Last modified 3 months ago	✎ 🗑
A	Amila Kularatna icta@gov.lk	amilak05 4dbf7161-2a31-4d0a-9bf5-984ec6468725	Last modified 6 months ago	✎ 🗑

- From the list, the User Admin can select a user and click on that user to view the user's profile.

Users

Create and manage users, user access, and user profiles.

[+ New User](#)

Search by Username Columns All userstores

A Achala Kumari achalak@icta.lk	Achala92	39d3d9f7-8992-4043-ab8d-3400a24c0ac9	Last modified 5 hours ago	Edit
A Angelo Pereira angelop@icta.lk	Angelo18	7a1e8cfa-530a-4b2e-a131-005404d7b3ea	Last modified a day ago	Edit
A Abith Lathif	abithl86	f518472a-342b-4993-9060-16555fa9f750	Last modified 8 days ago	Edit
A admin admin noreply@lgn2.gov.lk	admin	dceee5d9-e0fb-4866-9109-107d8e31d1dc	Last modified 8 months ago	Edit
A Ajith Kumara ajithk@icta.lk	ajithk52	e7e9304d-0edc-4119-b519-5e61c0d98600	Last modified 3 hours ago	Edit
A Ajith Premalal	ajithp63	6122d95b-1ff2-4454-8e24-6b6cfef6acf7	Last modified 4 hours ago	Edit
A Ajith Weerakoon ajithw@icta.lk	ajithw79	7b2ec61a-3b4c-458a-98db-a419cf86f49c	Last modified 6 hours ago	Edit
A Akeel.Ahamed undefined icta@gov.lk	akeela67	f377dfc1-0a65-4594-99fc-d8aba1407e3c	Last modified 3 hours ago	Edit
A Amasha Rathnayake	amasha44	24e5d17f-f860-4622-aadf-d66387889157	Last modified 3 months ago	Edit
A Amila Kularatna icta@gov.lk	amilak05	4dbf7161-2a31-4d0a-9bf5-984ec6468725	Last modified 6 months ago	Edit

Lock/Disable/Delete a User

- User Admin can lock or disable a user from the user profile. Following are the use cases of these three functions
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❖ **Account Lock**

- This will temporarily block access for the user to resources. User can not login with any application which are integrated with the identity server after account locking
- It is recommended to use this feature only for temporary periods.

❖ **Account Disable**

- Functions of account disabling is same as account locking. However, the reason for availability of two different function is to help user admins identify locked and disabled users.
- Recommend use case of account disabling is for permanent restrictions. Account disabling will restrict user access to every resource while keeping user profile data in the identity server

❖ **Account Delete**

- Account deleting will permanently delete user data and user access to every resource. Please note that this action cannot be reverted.

➤ To lock/disable/delete an account, follow these steps.

- ❖ Login to UM Console as User Admin
- ❖ Select a user and click on the user profile to user's profile.
- ❖ Scroll to the bottom of the page. Under "Danger Zone" there are three sections

Danger Zone

Disable user

Once you disable an account, the user can not access the system. Please be certain.

Lock user

Once you lock the account, the user can no longer log in to the system. Please be certain.

Delete user

Once you delete a user, there is no going back. Please be certain.

Change User Account Password

- User Admin has permission to change user's account password. However, after following this method, the password must be passed to the user manually.

For users who doesn't have an email, this method can be used.

To change a certain account password, use following steps.

- Login to UM Console as User Admin.
- Select a user and go to user profile.
- Click on "Change Password"



➤ Enter a strong password and click “Save”

Change User Password

New Password *

too short

Confirm Password *

NOTE: Please note that after changing the password the user will no longer be able to log into any application using the current password.

Cancel Save

